

IATA AIRPORT RAMP SERVICES



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INTERNATIONAL AIR TRANSPORT ASSOCIATION (IATA)

With 290 scheduled airlines as its members representing 82% of world's total air traffic, International Air Transport Association (IATA) is a trade body for world's scheduled airlines which focuses on promoting safety, security and economical air service. IATA, through its International Training and Development Institute (ITDI) focuses on training & developing highly qualified Aviation professionals to be part of this exciting industry.

COURSE DESCRIPTION

Airport ramp handling is a very sensitive job role which involves efficiently handling an aircraft on ground during turnaround. It involves specialized functions, such as cleaning the aircraft interior, servicing the toilet waste tanks and potable water tanks on aircraft, as well as loading the catering into the aircraft galleys.

This course is designed by IATA to familiarize learners with the many tasks that take place pre- and post-flight, and provide them with the foundation knowledge and skills on the processes that need to be followed by ground staff in order to turnaround an aircraft on the ground.

WHO SHOULD ATTEND

Airport Ramp Services course is recommended for:

- ◆ Anyone interested in pursuing a career within an airline or ground service provider
- ◆ Recently recruited airline, airport & ground handling staff

TOPICS

- ◆ Introduction to the airside environment & airport ramp services
- ◆ Aircraft characteristics and turnaround plan
- ◆ Cleaning, catering and other services
- ◆ Ground service equipment
- ◆ Standard operating procedures
- ◆ Airside safety
- ◆ Ramp security awareness
- ◆ Future developments in the sector of ramp services

WHAT YOU WILL LEARN

Upon completing this course learners will have the skills to:

- ◆ The ground operations working environment
- ◆ Standard ramp operations terminology
- ◆ The departments of an airport and how they work together
- ◆ Basic safety and security for efficient operations
- ◆ Procedures for key aircraft ground servicing tasks
- ◆ IATA Airport Handling Manual and IATA Ground Operations Manual standards

IATA EXAM

- ◆ Exam Mode: Online exam with remote supervision
- ◆ Exam Format: Multiple Choice questions
- ◆ Number of questions: 100
- ◆ Time Allotted: 3 hours
- ◆ Passing Grade: 60 correct answers
- ◆ Distinction Grade: 90 correct answers
- ◆ Number of exam attempts: 2

IATA CERTIFICATION

On successfully passing the final examination IATA Airport Ramp Services certificate is awarded.

PRE-QUALIFICATION FOR CANDIDATES

- ◆ Higher Secondary certificate (HSC) and above
- ◆ No age barrier

COURSE DURATION

- ◆ 2 Months
- ◆ The complete syllabus would be covered in 50 hours of offline/online sessions

ABOUT US

Greetings from Your Own Institute of Training and Professional Development; Your Own Institute of Training and Professional Development is established in 2021 with the approval from DED & KHDA- Dubai.

A set of experienced Educational Experts, world class Trainers and Professional consultants who know the need and pulse of the working force, are behind this venture. This Institute is developed after going through immense market survey from the working force and the Corporates. We collected feedback from them and realised what they want exactly to upgrade in their professional career.

As the name suggests it is 'YOUR OWN INSTITUTE'. We are committed to 100% Customer happiness. Excellent consultation, career counselling based on TNA and world class training are our highlight.

We at YOI, offer you a wide range of Professional courses. Whichever field you are working, we have a course for your Professional Development. We provide complete exam preparation for Professional courses like ACCA, CIMA, CMA, CPA, CIA, CFE, CAMS, IATA courses, international HR Certifications, PMP, Six

Sigma, FIDIC, NCMA certified Contract Management Courses, IFMA certified Facility Management courses and many more. Besides these, we have KHDA certificate programs on Airline and travels, Accounting and finance, Engineering, IT, Languages, Logistic and Supply chain and courses related to Management. All these courses are approved globally and attracts employment opportunities from Multinational companies.

We at Your Own Institute also provide excellent coaching and training for the Corporates. We have a team of Professionals who can create tailor-made and customized programs for you in a very affordable budget. We guarantee your satisfaction as an end result. We also offer you one day and two-days workshops to upgrade the skills of your employees.

We are offering both Online and on-site classes. We are open to conduct the classes at our premises, your company premises, Hotels or any venue according to your convenience. We guarantee on quality and satisfaction on every situation.